<u>Connecting a Mac to VUMobile</u>

Make sure the user has the same password for MyNova and Webmail. If they don't, use their email credentials to log into my nova and "Start Recovery Session" This will sync that password with the rest of the villanova systems

- Turn Airport Off
- Open System Preferences/Network
- Select "Airport" on the Left
- Click "Advanced"
- Under the Airport Tab, delete any references to Villanova or VUMobile by selecting the network and clicking the "-" button
- Under 802.1x, delete any references to VUMobile or Villanova by selecting them and clicking the "-" button.
    - You may have to click the little triangle next to the words "User Profiles" to display them
- Click "OK"
- Click "Apply"

- Open the Keychain by clicking the magnifying glass in the top right and searching for "Keychain Access"
- Select "login" on the left
- Delete any references to "Equifax Secure Certificate", as1.villanova.edu, VUMobile, or Villanova.
    - You may be prompted for your computer password.
- Note: You need to double check and make sure that the items were successfully deleted.

- Turn Airport On (You may have to select the Airport Icon in the menu bar and select "VUMobile")
- Type in your villanova credentials
- Click "Join"

- Turn Airport Off
- Go to System Preferences/Network
- Click on "Airport" on the left
- Click on "Advanced"
- Under the "Airport" tab, drag the VUMobile Network to the top of the list
- For Mac OSX 10.5.x ONLY, go to the "TCP/IP" tab and change "Configure IPv6" to "Off"
- Click "OK"
- Click "Apply"

- Turn Airport On

- You should be prompted to accept a certificate.
- Click the little triangle to show the settings
- Open the Trust settings
- Make sure that all options are "Always Trust"

- Click "Connect"

- Turn Airport Off and Back On

Wait a few seconds and see if the computer gets a 153.104.x.x ip address and can access the internet.